

Michael Kauzman

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EDUCATION

Concordia University

Bachelor of Computer Science (Expected April 2027)

Montreal, QC

Sept.2023 – Present

EXPERIENCE

Costco Pointe-Claire

Supervisor Front end & Systems Administrator

Montreal, QC

Oct.2022 – Present

- Coach and assist cashiers and packers, supervise a team of 100 employees; Resolve member issues
- Fix and maintain all electronics equipment at the warehouse (PCs, printers, registers, POS system, label printers, ThinClients, Price Checkers, Moneris pinpads)

Costco Head Office Canada

Technical Support Representative - Level 2

Ottawa, ON

Dec.2021 – Oct.2022

- Support all technical issues for warehouses in Canada and Head Office employees
- Work in collaboration with second and third level support teams in the US to resolve larger issues

Inventory Control Specialist

Aug.2021 – Dec.2021

- Negotiate and redact contracts with vendors; Plan sales/coupons based on product performance
- Test quality of the items and packaging description and distribute quantities across Canada
- Automated depots send back protocol during the pandemic and China ports lockdown (Saved 500 hours of Head Office payroll, process finished in 3 hours instead 48 hours, saving thousands of \$ in storage fees)

Costco Pointe-Claire

Vault, Sales Audit & Payroll Clerk

Montreal, QC

May 2019 – Aug.2021

- Help employees with pay related questions; Set new employees onboarding; Balance vault

PROJECTS

Costco

- New organized expenses system, tailored to Costco's needs, with analysis and budgeting implementation
- New Promos system, tracking employees' performance on promo calls to boost overall warehouse performance (Helps target underperforming employees, and new employees that are not up to company standards; Boosted company revenue, membership and credit card sales)
- Automated BI data export and analysis with scheduled emails to managers with issues that need to be addressed right away (late employee evaluations, employee trainings, scheduling conflicts, sick calls, etc.)
- Automated Schedule builder system based on Costco schedules and breaks requirements, employee-specific restrictions, and most cost-efficient Schedule pattern (Saves 5-10 of payroll hours per dept. daily)
- Worked in collaboration with Suzo to correct issues regarding data integration to the Costco pipeline

School

- HTML, CSS – Website for campus resources management, (Authentication, user MGMT, Frontend, API)
- C++ – Game tower defense game (SFML GUI, Towers vs Critters)
- Python – User database server + client side (database, user MGMT, Backend)
- Java – Student class enrollment application

SKILLS

Programming Languages: Java, JavaScript, Python, C/C++, Erlang, Clojure, SQL

Developer Tools & Platforms: VSCode, PyCharm, IntelliJ, Clion, Power BI, Docker, WebStorm, Eclipse, XOJO, AppScript, CRM, Cloudflare, Git, GitHub, Wrangler, Power Automate, Alteryx, Putty, AS400

Libraries/Frameworks: React, Node, SFML

Other Skills & Tools: HTML, CSS, Photoshop, Canva, Excel, Sheets, Databases, HDTV, Kronos, Carts, KBs

PERSONAL ACHIEVEMENTS

- Letter of Appreciation – Raised \$107,206 fundraiser Enfants Soleil, Costco Pointe-Claire 2024
- Letter of Appreciation – Built a new expenses system that reduces losses, Costco Pointe-Claire 2025

INTERESTS

Automation, Business improvement and efficiency, Hardware, Cloud Systems, Data Analysis, Cybersecurity